

AZL-QMS-QPS-003

QUALITY POLICY STATEMENT

AZ DE WORLD CARGO LOGISTICS LTD is committed to providing reliable, safe, and efficient logistics and transportation solutions that consistently exceed the expectations of our customers and other stakeholders.

We achieve this by:

- Understanding and satisfying customer requirements through timely, accurate, and secure delivery of goods
- Maintaining effective communication and strong relationships with our customers, suppliers, and partners
- Creating and ensuring quality awareness within our organisation on the importance of meeting customers as well as statutory and regulatory requirements
- Ensuring that our employees are competent, trained, and motivated to perform their duties efficiently
- Conducting all work to a high professional standard with technical and commercial integrity
- Continuously improving the effectiveness of our Quality Management System (QMS) in line with the requirements of **ISO 9001:2015**
- Identifying and managing risks and opportunities that could impact the quality of our services
- Complying with all applicable statutory, regulatory, and contractual requirements.

Management is fully committed to providing the leadership, resources, and quality required to achieve these objectives and ensure continual improvement across our organisation

This policy shall be **communicated, understood, implemented, and reviewed periodically** to maintain its suitability and relevance to AZ DE WORLD CARGO LOGISTICS LTD strategic directions.

Approved by:

Dr. Azeez Abayomi Mustapha Managing Principal